



# National Finance Center Customer Notification

**Date of Notification:** April 25, 2011

**Subject:** EmpowHR Refresh of Quality Assurance Test and User Acceptance Test Environments Complete

**Database/Customer(s) Affected:** All

**Dear Customer:**

The refresh of the data and code in the *EmpowHR* and *EmpowHR* Payroll Personnel System Quality Assurance Test (QAT) and User Acceptance Test (UAT) environments is complete. The effective date of the data and code is, April 18, 2011, after the Bi-Weekly Sync processes completed.

A reminder that the new QAT and UAT passwords are in effect Monday morning, April 25, 2011.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact our *EmpowHR* Help Desk at 1-888-367-6955 or via email to [nfcempowhr@usda.gov](mailto:nfcempowhr@usda.gov)

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## "Tip of the Week"

All agencies should insure that the TMGT 063, Contact Type 11 table is periodically updated with current names and contact telephone numbers, where space permits. Table 63, Contact Type 11 lists who an agency authorizes to contact the Payroll/Personnel Call Center for assistance.